

BLUE DYKES PATIENT PARTICIPATION GROUP

Meeting minutes

Date: 9th January 2014

Present

C Kirk, H Johnson, D Briggs, I Barlow, P Greenwood, N Davies, J Strong, V. Shelton, P Hemsley. J Beksa. J Poet.

1. Apologies

R. Butler, Dr C Shell, L Milne, J Kirby, J Slater, B Hill.

D Briggs introduced Mr R Gill to the group as a new member attending a meeting for the first time.

2. Approval of Minutes

The minutes of the last meeting were approved as a true record. Proposed by H Johnson and seconded by P Greenwood.

3. Matters Arising

De-fibrillator. D Briggs confirmed the grant application to Rykneld Homes had been submitted applying for £1000 towards the cost of the de-fibrillator. It was thought that this would probably not be considered until the new financial year.

Face – book page. Unfortunately due to illness and the Christmas period this meeting had not yet taken place but a further date would be fixed this evening.

J Mann's retirement. After further consideration, it was thought that as notices had been put in the waiting room in the time leading up to his retirement, any patients wishing to make a contribution to a gift had already done so.

4. Treasurers Report

H. Johnson reported a sum of £1572.97 on hand. The bookcase was now installed at Clay Cross having been donated by Jacks Interiors. An honesty box was in place and an amount of £11.46 had been handed to the treasurer this evening by C Kirk who empties the box periodically.

5. PPG/PRG Events

D Briggs had attended a Patient networking group which had again clashed with the date of our own PPG meeting. This meant he had left that event early in order to attend this meeting. Discussion took place regarding re-scheduling our PPG meetings however, having done this once it was agreed that doing it again would probably not guarantee that CCG meetings would run on alternate months to ours.

Dementia Care Services was one of the topics discussed at the PPG networking event.

With regard to the last PRG meeting, J Kirby had attended this. As he is on holiday at present there is no report available. It was agreed that in future, if a member attends this type of event, and will not be able to deliver a verbal report a short written report be submitted to the group. As numbers are limited at certain events, and for continuity, it was agreed that D Briggs, J.Kirby or P. Greenwood represent our PPG.

6. Patient Survey

V Shelton thanked all who had helped with patient survey project. The results had been collated by J Beksa and copies were circulated to group members.

Looking at the Grassmoor Surgery results, this showed that overall patients were satisfied with the level of care provided. Some concerns were raised over the availability of appointments and V Shelton confirmed that once more staff were in place we could look at re-instating clinical sessions.

The survey results showed almost the same trend at the Clay Cross site, again with availability/ease of getting an appointment being the worst area of performance.

7. Staff News

Dr Brennan will be leaving at the end of February.

Dr Hina Kanabar will join the Practice in February as a partner of the Surgery and a full time Nurse Practitioner, Kevin Clarke will be joining us in February also. We are about to advertise for Treatment Room nurse. Locum GP cover has been secured to help over the coming weeks during this period of recruitment.

P Greenwood asked if all the nurses were being fully utilised as it was difficult to get an appointment with a nurse also. C Kirk confirmed that the nurses were working at full capacity and were seeing additional patients in their break periods and at the end of surgeries to accommodate need in the short term. Patients were being encouraged to use the self-help BP machine for routine checks to free up additional appointment time.

8. Any Other Business

H Johnson said that he felt continuity of care was an issue for patients at the surgery.

V Shelton said that she was aware that this is an issue for patients but once a full team of doctors were in place this problem should ease.

I Barlow asked if there was any more information concerning the government's proposal that a nominated GP be made responsible for elderly patients. V Shelton replied that nothing further was known at present.

I Barlow also enquired about Pharmacists doing medication reviews. V Shelton confirmed this service was running at both Clay Cross and Grassmoor successfully. I Barlow said that although the pharmacist could deal with medication issues, when a patient saw the doctor for the review there was an opportunity to discuss any other problems at the same time.

D Briggs reported that he had seen Dr George at a recent training course and she had sent her regards to the group.

C Kirk said that a Newsletter is due for publication. J Poet has a draft prepared and will submit for approval as soon as possible.

Meeting closed at 9.15pm

Next Meeting Thursday 13th March 2014 at Clay Cross 7.30pm