

Minutes of
Blue Dykes Patient Participation Group Meeting

11th July 2013

Present

C.Kirk, V. Shelton, H.Johnson, , I.Barlow, D.Briggs, R.Butler , J. Poet, J.Kirby, P. Greenwood, L.Milne, N.Davies, J.Beksa.

1. Apologies

J.Slater, J.Strong, B.Hill

D.Briggs welcomed two new members (N.Davies & J.Beksa) and also advised that J.Ainsworth had resigned from the group.

Dr Fowler came along at the opening of the meeting to show the retirement gift that the Patients and PPG had contributed to. D.Briggs also read out her letter of thanks to the group.

2. Approval of minutes

The May minutes were approved as a true record. Proposed by H. Johnson seconded by J.Poet

3. Matters Arising

Defibrillator. V.Shelton explained the difficulty she was still experiencing in getting a signed endorsement from a member of the East Midlands Ambulance service. She had made many calls to a variety of people without success. This matter is still being pursued and any help that the group could offer would be appreciated. It was suggested that maybe a direct approach to one of the local paramedics could be made.

Open day at Grassmoor. It has been decided that the event be delayed for the time being.

Photographs from opening ceremonies. The photographs for Grassmoor are now on display, however, those from Clay Cross have inadvertently been deleted from V.Sheltons computer. Verity to ask Dr Wayman if he still has copies on his camera.

Water cooler. The Partners have agreed that this is a good idea and as the PPG are willing to fund this for both sites C.Kirk will make the necessary arrangements for the purchase to be made.

Background music for the waiting room. It was generally felt that the waiting area at both sites experienced echoing around the room during conversations. The PPG had suggested the provision of a radio/cd player and also covering the cost of the required licence for playing music in a public place. After some discussion it was agreed that music may not solve the problem and that more thought be given to this.

Face Book page. The partners have agreed to this in principle. C.Kirk to liaise with J.Strong regarding setting up the face book page and establishing guidelines on content.

Food bank. Vouchers were now held at the surgery and 4 have been issued so far. J Beksa enquired if a list of “drop off points” could be put up in the surgery to encourage donations. V.Shelton to liaise with J.Strong about this.

Flu Campaign. I Barlow confirmed the dates had been included in the Grassmoor Parish Council Newsletter which had been distributed to all the households in the Grassmoor area. C.Kirk asked if the group would be willing to distribute some posters around the area to notify patients of the dates and venue of the sessions near the time. This was agreed.

4. Treasurers Report

H. Johnson advised the lottery licence had been paid along with the fee for the Clay Cross Gala. This leaves funds of £1461.24p

5. Hardwick PPG/PRG Events

D.Briggs gave his report on the last PPG event which he had attended. Other PPGs had shown interest in our constitution and Newsletter. The next PRG meeting will take place on Tuesday next week and 3 members from Blue Dykes PPG will be attending.

6. Any Other Business

J.Poet had heard from a previous group member B. Flude who sent his regards. Regarding the PPG awareness week, she advised the information board was being put together and the newsletter is in its final stages of preparation.

J.Kirby had brought along a poster “The new NHS in 2013”, this to be displayed in the waiting room. He also enquired about aneurism screening. He understands some GP surgeries are doing this and wondered if Blue Dykes had plans to start this screening programme. V.Shelton to make enquiries.

H.Johnson gave some positive feedback about the 111 service that he had personally experienced. V. Shelton encouraged him to write a letter of thanks which the surgery would be happy to pass on.

With regards to the Clay Cross Gala, the subcommittee had put together some promotional items for the PPG, and would be visiting the Health promotion service to collect some leaflets to be given out on the day. Harry also asked for volunteers to help out on the day.

L.Milne asked if there had been any comments from patients on the new waiting areas. V.Shelton advised that the comments from Grassmoor had been very positive but at Clay Cross had been mixed. Patients have commented that the waiting area is too clinical and not very welcoming. Adherence to the CQC guidelines means that soft furnishings are not acceptable which does give less cosy feel to the building.

V.Shelton gave an update on staff news. Dr George will be leaving at the end of July to take advantage of a career development opportunity. Dr Hick will be leaving mid August and Dr Kerry at the end of August. Dr Brennan who has taken over from Dr Fowler is suffering with a back injury which means she is unable to work at present This time of change will be a challenge over the coming weeks and although 2 new GPs have been appointed (1partner & 1 salaried) this will have an impact on continuity of care for patients. Locum cover is being arranged to help out over the holiday period. Verity assured the group that everything possible was being done to ensure there is minimal disruption for patients.

Meeting Closed at 8.55pm.

Next Meeting to be held at Grassmoor 12th September 2013 at 7.30pm.