

Minutes of  
Blue Dykes Patient Participation Group Meeting  
10th July 2014

Present

C.Kirk, K. Slack, H.Johnson, , I.Barlow, D.Briggs, , J.Kirby, P. Greenwod, N.Davies, J.Beksa, R.Gill,

1. Apologies

J.Strong, B.Hill, J. Poet, L. Milne, R.Butler

2. Approval of minutes

The May minutes were approved as a true record. Proposed by H. Johnson seconded by D. Briggs

3. Matters Arising

With regards to the application for a grant from Rykneld Homes there is some uncertainty as to whether the application is still being considered. R. Gill to make enquiries to see if progress is being made.

4. Treasurers Report

H. Johnson advised that following payment for the defibrillator, and water for Clay Cross, funds remain of £626.06p. The new account at Lloyds is now running and compensation of £80 for the delay in setting up the account has been paid.

5. Hardwick PPG/PRG Events

A Patient Networking Group meeting is being held this evening and due to the clash with our own PPG meeting D Briggs will not be attending.

A Patient Reference Group meeting at the Chesterfield Hotel recently was attended by J. Kirby & D Briggs. The following 2 agenda items were discussed at that meeting.

## 6. Patient Survey

From December 2014 all GP Practices will be required to undertake the Friends and Family Test and report on the results of this. The exact arrangements are not yet in place, and K.Slack will be attending a workshop on this subject in the near future.

There will be one standard question “How likely are you to recommend our practice to friends and family if they need similar care or treatment” (wording still to be finalised) and a secondary question. Patient groups are being asked to suggest a follow up question and the same question will be used in all Hardwick practices.

Discussion took place in the group about the nature of a second question and it was suggested that availability of appointments with Advanced Nurse Practitioners be included.

Continuity of care remains a cause of concern for many patients, however, the shortage of GPs both in training, and fully qualified, means that Practices have to look at other ways of managing their case load.

## 7. Clay Cross Hospital

The future of Clay Cross Hospital was also discussed at the PRG meeting. Rumours have been circulating about the closure of the hospital. The CCG have spoken to the Practice asking for suggestions on what other uses the hospital could have and the Group were also asked for their thoughts on this matter. Alton ward is felt to be under used but it was generally thought that this should be kept open for residents in the surrounding area rather than them having to go to more outlying hospitals.

A meeting at Clay Cross Social Centre will be held on 18<sup>th</sup> July for local people to voice their opinions and concerns.

## 8. Any Other Business

2014 Flu Campaign. C. Kirk asked if the group would be holding their usual raffle on the “Flu Days”. H.Johnson confirmed they would be and asked for raffle prizes for the event. Local businesses have agreed to donate vouchers and items and 2 group members offered cash to be used as prizes. C.Kirk would finalise the posters and let H. Johnson know when they were ready for collection to be distributed in the area.

Bereavement Pack. C. Kirk asked if the group would be willing to put a bereavement pack together for patients. It was thought to be a good idea and P. Greenwood would invite one of the local undertakers to come to a group meeting to give some ideas on what to include.

Patient Prescriptions. H Johnson had been asked to mention the difficulties some patients are experiencing with their prescriptions. Items are being missed altogether or if extra supplies are requested to cover holidays this was being ignored. K .Slack explained that if a reason is given the prescription team are able to over ride the system and authorise an additional issue but it would depend on the medication. This matter would be raised with the members of staff concerned. The Practice has employed a Pharmacist, Mrs Brigitte Waring, who is working with the prescription team and also carrying out medication reviews with patients.

Nurse Appointments. I Barlow raised the matter of waiting time to see the Practice Nurse. K. Slack explained that a treatment room nurse has been employed and additional nursing provision has been put into Grassmoor Surgery. With more emphasis being put on preventative care in the NHS a great deal of time is spent by the nursing team carrying out reviews on patients with long standing medical conditions.

I Barlow stated that he had received a questionnaire through the post about General Practice. Patients are chosen at random to receive a questionnaire and this is not organised by the Practice. There is no obligation for individual Practices to carry out a Survey this year, however, there does need to be a system in place to obtain patient feedback. K Slack and C Kirk will be looking at this in the coming weeks.

K Slack advised that a new salaried GP, Dr Elizabeth Bean, has been recruited and would be starting in October this year.

P Greenwood enquired if the proposed extension to the Clay Cross building was still being considered. K Slack replied that with the reduced number of partners in the Practice this was on hold for now. It was noted that the additional house building in the area would put a greater demand on the services of General Practice.

Meeting Closed at 8.20pm.

Next Meeting to be held at Grassmoor 11th September 2014 at 7.30pm.