

## Minutes of

### Blue Dykes Patient Participation Group Meeting

12th March 2015 Clay Cross

#### Present

M. Wayman, C.Kirk , B, Garbutt, I Barlow, G.Elvidge, D.Briggs, M Turton, N Davies, J Kirby, J Strong.

#### 1. Apologies

H.Johnson, E. Hill.

#### 2. Approval of minutes

Minutes were not been prepared for the scheduled January meeting. Due to difficulties with access to the Grassmoor premises the meeting was held in the Community Rooms at Grassmoor. The whole of the meeting was given over to the Miles Scott from the CCG who gave a presentation concerning finance. The November minutes were approved as a true record. Proposed by I Barlow seconded by D Briggs.

#### 3. Matters Arising

Newsletter. J.Poet has contacted the C. Kirk concerning her involvement with the PPG. Due to a change in her personal circumstances and work commitments Julie is now struggling to attend meetings and is considering if she should resign from the group. As Julie has not attended this evening C.Kirk will contact Julie again to see what her intentions are and also to make arrangements for the PPG contact phone to be returned to the group.

Over 75yrs patient letters. Patients have now received their letters advising them of their nominated GP. I. Garbutt & I. Barlow expressed concerns that now patients have been advised of their named GP there is little opportunity for them to see him or her due to lack of appointments at Grassmoor. C. Kirk explained that this has been a problem at Clay Cross also. This government initiative has caused a number of problems as in reality it is very difficult to achieve with the resources available.

#### 4. Treasurers Report

Due to Holidays the Treasurer supplied his report in written form.

Since November, we have paid for the Check In machine at Clay Cross and it appears to be in regular use, the final total was £926.63. We have also spent £33.60 in water for the coolers.

We have received a grant of £50.00 from Clay Cross Council and we have had sales of £35.50 from books etc at Clay Cross surgery, we are now selling pens and keyrings at Grassmoor surgery.

The total at the bank is **£416.08**

#### 5. PPG / PRG Events

D. Briggs has been attending recent events which have focussed on the introduction of a scheme called Joined Up Care in North Derbyshire. It aims to create community hubs in various locations in North Derbyshire which bring various aspects of both health and social care together to help patients to remain independent and supported in their own homes. It is hoped to have a model agreed for this service later this year.

#### 6. Patient Survey Results

The results of the patient survey were sent to the group after the data had been collated by J. Beksa. The full details will be posted on the website along with the action plan which has been put together based on the information provided. A sub- group of the PPG have met to look at this in more detail but the main problem identified is access to appointments.

#### 7. Appointment System

The Practice has been aware for some time that difficulty in getting an appointment at the Surgery is a main concern of its Patients at both sites. There has been no response to the adverts placed for GP vacancies and sadly Dr Aye and Dr Payne will be leaving at the end of March. This will put further pressure on the service which is already stretched. Locum cover has been secured in the short term and a further Advanced Nurse Practitioner has been employed (due to start in May). A further addition to the clinical team is Liz Dos Remedios who is the lead nurse for Mental Health. While there remains a vacancy for a permanent GP, employing other staff has helped change the way in which the clinical team work.

From 13<sup>th</sup> April 2015 the Practice will be trialling a new appointment system. Full details of this will be made available in both Surgeries and the website from next week.

It is hoped that by having a pool of on the day appointments for urgent problems more patients will be seen without the need to be assessed over the telephone by the duty doctor/nurse first.

#### 8. Newsletter

D. Briggs will prepare the Spring Edition of the Newsletter but it is hoped that someone from the Group will come forward to take on responsibility for this task for future editions.

## 9. Any Other Business

N. Davies asked for more information about electronic prescribing which she had been asked to sign up to at the local pharmacy. This will be introduced from April at Blue Dykes Surgery. Unfortunately no one at the meeting knew any great detail about the scheme but it is understood that it will make communication between the Practice and the individual pharmacies quicker and more efficient.

J. Kirby advised the group that a new Chairman at the Royal Hospital has been appointed following the previous period of office coming to an end. Her name is Helen Phillips.

J. Kirby asked if the Surgery were aware of any problems at the Eye Centre in Chesterfield. Dr Wayman advised that it was sometimes difficult to get patients seen quickly with more acute problems. Also, referrals were sometimes returned to the doctor if the patient had not been referred to the exact specialist required. This is particularly frustrating as treatment is often delayed due to the reluctance of the hospital passing the original referral onto their colleagues there.

G. Elvidge enquired if the Group were aware of any means of campaigning to NICE concerning the use of specialist drugs for the condition Myeloma. It was felt that this was too specialised for General Practice and that support groups for the condition would be the best people to channel the campaign through.

D. Briggs reminded the group that the next meeting would include the AGM and invited nominations for the positions of officers including the existing vacancy for Vice Chair.

Meeting Closed at 8.45pm

Next Meeting to be held at Grassmoor Thursday 14<sup>th</sup> May 2015 at 7.30pm. AGM to be held at 7pm