

Minutes of
Blue Dykes Patient Participation Group Meeting
9th May 2013

Present

C.Kirk, H.Johnson, , J.Wilson, I.Barlow, J. Slater, J.Strong, D.Briggs, Dr C.Shell, B.Hill, J. Poet.

In addition Miles Scott from Hardwick CCG attended to observe a PPG meeting.

1. Apologies

J.Kirby, L.Milne, P. Parker, J.Ainsworth, R. Butler, P. Greenwood

2. Approval of minutes

The March minutes were approved as a true record. Proposed by H. Johnson seconded by J Strong.

3. Matters Arising

Defibrillator. There has been no further progress with the application for the BHF grant. This was still to be submitted and is pending endorsement by a member of the East Midlands Ambulance service. J. Slater would contact V. Shelton with the name of a person she could contact regarding this. In addition Miles Scott felt the CCG may be able to help with this if required.

Regarding Dr Fowler's retirement gift, this had been delivered directly to her home in view of its size. The seat was now installed in Dr Fowler's garden and she hoped to invite some of the group members along to see this. This had been scheduled for the previous week but due to some members not being available to attend this was cancelled. A further date is to be arranged.

4. PPG/PRG Events

D.Briggs gave his report on the events he had attended and now that the Blue Dykes PPG meetings have changed this will enable more group members to attend future events.

5. Newsletter

Having looked at some of the examples produced by other PPG groups it was felt that the size and format of our previous newsletters was still an acceptable and easy to read publication for patients. J.Poet would prepare the next edition and members were asked for contributions.

6. PPG Awareness week

This national event is due to take place early in June and some discussion took place around how best to promote the existence of Blue Dykes PPG. A working group was formed to work on the production of a Publicity Board which could be displayed in the Surgeries and in other suitable locations. Consideration was given to speaking at local group events and if anyone had any ideas to let the Chairman know. H.Johnson, J. Poet, J.Wilson & D. Briggs to form the working party.

7. Any Other Business

H.Johnson asked if some of the funds held by the group should be used to purchase water coolers for the waiting rooms at both surgeries. C.Kirk had some information to hand about this and it was felt that the group could cover the cost of machines and water for a year initially. Dr C Shell would check with the other partners and the Practice manager to ensure they were agreeable to this.

It has been mentioned that the new waiting rooms echoed, and patients have mentioned to Dr Mann that some music in the background might help with this. The group thought this was worth considering if the water cooler project did not get approved. The cost of licensing and music equipment could be covered by the group.

I Barlow enquired if there were any photographs available from the opening ceremonies of the new surgeries. Dr Shell said she would get some of these printed from her camera phone. Enquiries were also made about setting a date for an "open day" at the Grassmoor Surgery. Dr Shell would ask the Practice Management to set a date for this.

J.Strong raised the subject of setting up a face book page for either the Surgery or the PPG. It was agreed that this was a really good idea and as Jennie is willing to get this set up it would be worth asking the Partners for approval as soon as possible.

J.Strong also enquired about the food bank vouchers. The Surgery is actively publicising this service in the waiting room, however, the voucher system is still not in place. Dr Shell to make enquiries at the Clay Cross Surgery about this.

B.Hill raised the subject of "Book on the Day appointments" being difficult for patients. C Kirk explained how the changeover in computer operating systems meant that for a short while there are more book on the days appointments than the book ahead slots. Appointments are always a difficult issue and the surgery is always looking at ways to improve the booking system.

Regarding the NAPP subscription C.Kirk confirmed this had now been paid by the Hardwick CCG. The annual NAPP conference is due to be held in Bristol this year and in view of the distance and travelling expense D. Briggs thought he would probably not attend this year.

C.Kirk advised that the dates for the 2013 Flu campaign had been set. In a change to previous years the Clay Cross sessions would be held on a Saturday in the surgery building. The Grassmoor sessions would also be held in the surgery building at Grassmoor but on a Wednesday afternoon. Dates as follows;

Clay Cross 5th & 19th October
Grassmoor 9th & 23rd October

The dates would be publicised around the 2 communities as much as possible using the Chesterfield Shopper, parish magazines, newsletters, posters etc.

Meeting Closed at 8.45pm.

Next Meeting to be held at Clay Cross on 11th July 2013 at 7.30pm