

## Minutes of

### Blue Dykes Patient Participation Group Meeting

14th May 2015 Grassmoor

#### Present

H. Johnson, D.Briggs, C.Kirk, I Barlow, K. Slack, J Beksa, N.Davies, R. Butler,  
J.Strong, B Garbutt, G. Elvidge, J. Kirby

#### 1. Apologies

None

#### 2. Approval of minutes

The March minutes were approved as a true record. Proposed by H.Johnson and seconded J. Kirby

#### 3. Matters Arising

As J. Poet has not attended this evening we will assume that Julie has resigned her membership of the group due to personal circumstances. C.Kirk will contact her to request she returns the group phone as soon as possible.

Over 75yrs patient letters. K .Slack explained that as both Dr Aye & Dr Payne had now left the over 75yrs letters would need to be re-issued. Some discussion took place concerning this government initiative which had given an expectation for patients that in reality could not be achieved.

New appointments system. This has been running a few weeks now and seems to be going well.

Patients and clinicians are seeing the benefit of changing the way patients are seen in “pool appointment slots”.

#### 4. Treasurers Report

The treasurer having given his full financial statement during the AGM confirmed the balance of funds on hand to be £362.53p

#### 5. PPG / PRG Events

D. Briggs had attended a PNG event where a member of the credit union gave a talk. As this did not involve any health related issues there was little to report on.

The next PRG will take place next week and Both David and J. Kirby will be attending.

D. Briggs is a member of the working party set up to look at how “Joined up Care” will work in this area. This is making slow but steady progress.

J. Kirby reported that at a meeting he had attended he had been made aware that the CCG needed to make a saving £4.3million in the coming year. K.Slack was aware that this was the case and that medications and planned surgery were all under review to see where savings could be made.

## 6. Surgery News

Johnathan Campton ANP has started at the Surgery this week. Unfortunately despite a further expensive advertising there has been no response for recruiting a GP. This situation is common throughout the country.

Discussion took place concerning the closure of 2 local surgeries who were also struggling to recruit and offer sufficient GP appointments.

On a more positive note the Surgery had been successful in attaining its best result in QoF (Quality and Outcome Framework) in this last year. 94% at Clay Cross, 96% at Grassmoor.

## 7. Dignity in Care Award

Blue Dykes Surgery is the first GP practice in the Hardwick CCG to achieve the Dignity in Care Award. This is a scheme run nationally by the Dept of Health and aim to put dignity and respect at the heart of services that care for people. The certificate regarding this will be displayed at both Surgeries.

## 8. Any Other Business

D. Briggs advised of a meeting to be held Friday 22<sup>nd</sup> May concerning Medicines Waste. The aim of the meeting is to get ideas from patients, practices and community pharmacies to reduce wasted medicines. Members from the PPG would be welcome to attend.

B Garbutt enquired what the ratio of patients to doctors is over the 2 Surgeries. C. Kirk advised it was approximately 3500 patients per GP, which is about average. B. Garbutt also enquired if there were any plans for GPs to visit the over 75yr old patients in their own home. K. Slack replied there was no requirement for this and with the present resources not possible to do.

J. Beksa enquired if there were any plans to do a patient survey later in the year. K. Slack advised that this would probably happen, however, there is no longer a requirement for practices to do this. C. Kirk advised that a Patient Comment scheme is currently being prepared as it is important to gather feedback, positive and negative, to see where improvements can be made.

J. Kirby advised that planning permission had been granted for a Cancer care centre to be built in the grounds of the Chesterfield Royal Hospital. It is hoped the facility would open in Autumn 2016. This would prevent patients having to travel to Sheffield to undergo cancer treatments.

J. Kirby also asked about the need to provide personal ID to register for the System one on line service. K. Slack advised that this was a requirement to enable patients to not only order their medication but make and cancel appointments and have access to their Patient Summary medical record. The existing method of ordering prescriptions will be switched off on 1<sup>st</sup> August 2015.

R. Butler had received some positive feedback about the Surgery during a visit to the Royal Hospital. It is encouraging that the Surgery is being spoken about favourably in public.

C. Kirk advised the group that dates have been set for the Flu Campaign 2015. 2 Saturday sessions will be held at Clay Cross on 26<sup>th</sup> September & 10<sup>th</sup> October. One session to be held at Grassmoor on Wednesday 30<sup>th</sup> September.

H. Johnson asked if the group would like to do the flu day raffle. It was agreed that this should take place as usual. H. Johnson would make the necessary preparations for the tickets etc. Helpers on the day will be required.

Meeting Closed at 8.15pm

Next Meeting to be held at Clay Cross Thursday 9<sup>th</sup> July 2015 at 7.30pm.