

Minutes of
Blue Dykes Patient Participation Group Meeting
11th September 2014

Present

C.Kirk, K. Slack, H.Johnson, J.Kirby, P. Greenwood, J.Beksa, R.Butler, C.Shell, J. Strong

1. Apologies

J. Poet, L. Milne, J.Slater, D. Briggs, P. Hemsley, N.Davies, I Barlow

In the absence of D. Briggs the meeting was chaired by K. Slack/ C. Kirk

Mr G. Elvidge was attending a meeting for the first time and the group members introduced themselves.

2. Approval of minutes

The July minutes were approved as a true record. Proposed by H. Johnson seconded by P. Greenwood

3. Matters Arising

As R. Gill was not present at the meeting there was no further information available on the grant.

Nothing further had been heard regarding the future of Clay Cross Community Hospital.

Flu Campaign – H. Johnson has prepared £300 worth of raffle tickets for the prize draw. He has 17 prizes so far, mainly donated by group members and the smaller local businesses. Tesco had not been in touch despite several messages and reminders being left.

Group members will be on hand at all the flu campaign days selling tickets for the prize draw.

4. Treasurers Report

H. Johnson advised that following payment of the small lotteries licence, and the latest water cooler supplies bill, there remained a sum of £577.26. A grant application has been made to Clay Cross Parish Council again as this has been approved in previous years. Revenue from the sale of books /pens from the bookcase at Clay Cross continues to come in at a steady rate. DVD's will also be sold from the bookcase if donations of these are received.

5. Hardwick PPG/PRG Events

There was nothing to report on this matter, however, J. Kirby had attended a meeting at the Royal Hospital recently where he had learned of the decision to close one of the wards there. He had listened to a presentation which indicated there was no greater demand for beds in winter than in summer and the hospital was at over capacity. There would be no staff redundancies involved in this decision. Attendances at A&E would be dealt with more efficiently without the need for admission and patients will be discharged more speedily. Hardwick CCG are in agreement with this plan although C.Shell (GP) and K.Slack (Practice Manager) were both unaware of this decision. Concerns were expressed about the quality of care for patients as discharging patients prematurely usually results in re-admittance soon afterwards.

K.Slack would make enquiries of the CCG.

Discussion followed regarding the financial implications for individual practices when patients are referred to the hospital and attend A& E. The Group were unaware of the financial situation and it was suggested that someone from Hardwick CCG come along to the a PPG meeting to explain more of how the system works from a commissioning point of view.

C. Kirk to liaise with D. Briggs when he returns from holiday.

6. Patient Survey

C. Kirk outlined the arrangements for involving the PPG in gathering patient feedback. As feedback needs to be obtained from a variety of sources it was thought compiling a short patient survey would be useful. J. Beksa and J. Strong will meet with C.Kirk early in October to put together a draft document for agreement at the November PPG meeting.

8. Any Other Business

H. Johnson asked what time they would be able to set up at the Surgery for the flu day raffle, C.Kirk to ask H.Mallender to speak to Harry in the next few days.

P.Greenwood said he had received a letter informing him of his named GP. K. Slack explained how this had been a government directive that each patient aged 75 and over be allocated a named GP to have overall responsibility for their care. This has caused some confusion for patients, however, patients remain free to see whichever GP they choose at the Surgery. There is no obligation for them to see their “named GP”.

P.Greenwood advised that he had made contact with John Winter from the Wings magazine who had indicated he may be willing to do an article about the work of the PPG. Peter enquired if there was a similar magazine in the Clay Cross area that could be contacted, however, there is not an equivalent of Wings in the Clay Cross/ Danesmoor area.

J. Kirby enquired if there was a problem with the internet ordering system as his saved personal data did not seem to be re-loading into the system. Other patients commented that they were not experiencing this problem so John would re-check next time he needed to place an order. John also enquired whose name he should give when asked who his doctor is. Blue Dykes Surgery is usually sufficient, however, if pressed for a name he should give the name of the GP he usually sees. All correspondence relating to patients is scanned into a patients notes electronically on receipt, and is available to see by all GPs who access the patient record.

J. Strong asked more about the role of the Advanced Nurse Practitioners. Although these are highly qualified members of the team they do not see patients with mental health issues or pregnancy related matters. In view of the increasing amount of mental health conditions patients need to be seen about, consideration is being given to the Practice employing a Mental Health Nurse as an added service for patients.

G. Elvidge enquired about the bereavement pack suggested at the previous meeting. This subject will be returned to at a later date.

Meeting Closed at 9.00pm.

Next Meeting to be held at Clay Cross 13th November 2014 at 7.30pm.