

# **BLUE DYKES PATIENT PARTICIPATION GROUP**

## **Meeting minutes**

**Date: 14<sup>th</sup> November 2013**

### Present

C Kirk, Dr C Shell, H Johnson, D Briggs, J Kirby, B Hill, I Barlow, P Greenwood, L.Milne, J.Slater, N Davies, J Strong.

### 1. Apologies

R. Butler, P. Hemsley, J Poet, V Shelton.

### 2. Approval of Minutes

The minutes of the last meeting were approved as a true record. Proposed by H Johnson and seconded by P Greenwood.

### 3. Matters Arising

De-fibrillator. D Briggs has the grant application from Rykneld Homes which he will submit applying for £1000 towards the cost of the de-fibrillator.

Face – book page. J Strong to meet with C Kirk to arrange the set up of the page and establish some rules relating to content.

Flu days. The events went well over all, and D Briggs apologised for not being able to assist as originally intended. It was suggested that the PPG fund raising be mentioned in next year's advertising campaign so that it would remind patients that they may need to bring some money with them to the flu clinics.

J Mann's retirement. The PPG would like to buy a retirement gift to mark Dr Mann's long service to Blue Dykes Surgery. It was suggested a notice be put in the waiting area inviting patients to make a contribution.

### 4. Treasurers Report

H.Johnson reported that the PPG would again receive a £50 donation from Clay Cross Parish Council. This would be awarded at an event on 16<sup>th</sup> November 2013. Funds stand at £1614.74p including an anonymous donation of £200 and £429.65 raised at the flu days events. H Johnson thanked P Greenwood for contacting the winners from the raffle and also delivering the prizes which had all been well received.

Letters thanking local businesses for their donation of prizes have been sent out by H Johnson.

## 5. PPG/PRG Events

Members of the group attended the Hardwick Health Market at Sharley Park Leisure Centre on 12<sup>th</sup> November. This had not been very well attended by the public, possibly due to the lack of advertising.

D Briggs had attended a recent joint PPG event. Those present were impressed with our campaign to purchase a de-fibrillator and also with the groups involvement with annual survey. He had been asked to give a presentation at a future meeting in Bolsover.

With regards to the PRG, D Briggs had attended the last meeting where Integrated Care was the topic discussed. These meetings are interesting and give a good insight into the workings of the CCG. In future attendance at these events would be limited to 2 people. The CCG have produced an information leaflet aimed at patients called "Your Health , Your Say". C. Kirk to obtain supplies of this leaflet for both practices.

## 6. Practice News

No replacement has been recruited following Dr Mann's retirement. Dr Shannon has also left the Practice and Dr Geeson will be leaving at the end of January 2014.

Dr K Brennan and Dr K Payne have decided not to proceed with their partnership at the Practice but will remain employed as Salaried GP's.

This will leave Dr Wayman and Dr Shell as the two remaining partners.

The question was asked if the shortage in doctors would have an adverse effect on patient care. Dr Shell replied that although locum cover has been secured this does not help with patient's continuity in seeing the same GP. Although this is regrettable we have to deal with the situation as it stands. An advertisement has been placed for replacement doctors in the BMJ .

Grassmoor will no longer offer appointments all day on Mondays and Fridays as the clinics there have not always been filled to capacity. The Drop in clinic will continue to run on these days and the surgery building will remain open for patient enquiries and prescriptions. A notice to this effect will be put up at the Grassmoor Surgery.

## 7. Virtual Ward

J Kirby asked if the Surgery ran a virtual ward as he had heard about this at a CCG event. Dr Shell confirmed that this works well at Blue Dykes and went on to explain how the Community Matron, Care Co-ordinator and GPs work together to help patients remain at home rather than have frequent admissions to hospital.

## 8. Patient Survey

C Kirk asked for volunteers to help with the annual patient survey which would take place in the first week of December. It was suggested that the surveys be taken out into the community e.g. lunch clubs etc. for completion by patients there. C Kirk would let members know when the survey document was ready for collection. The survey would also be posted on the website and by using a link to “Survey Monkey” patients would be able to complete it on line.

## 9. Any Other Business

H Johnson suggested that the group purchase a bookcase for the waiting room at Clay Cross where the stock of books held could be displayed for sale using an honesty box. This arrangement seemed popular in other environments such as Clay Cross Hospital. This was agreed and H Johnson would make arrangements for a bookcase to be purchased.

J Kirby commented that the waiting area was noticeably cold. Dr Shell advised that an “Air Curtain” had been ordered to solve the problem of cold draughts entering the building due the frequency of the automatic doors opening and closing .

I Barlow commented on a meeting he had seen advertised in the current edition of the Derbyshire Times regarding the future of General Practice. As no other members were aware of it he would forward to C Kirk for onward distribution to the group.

P Greenwood enquired about the criteria set for recipients of food bank vouchers. J Strong explained how the scheme worked and that the demand for this service was particularly high in these times were benefits are being cut and families are struggling to cope financially. As Blue Dykes Surgery is an agent for this service a number of patients have already benefitted from this worthwhile scheme.

J Slater reported that she was aware that CQC were active in the area as checks had been made on the St John’s Ambulance vehicle recently.

Meeting closed at 8.50pm

Next Meeting 9<sup>th</sup> January 2014 at Grassmoor.