

Blue Dykes Patient Participation Group

Minutes of a meeting held at Blue Dykes on Thursday, 6th November 2008

Attendance

Christine Fletcher. Dr Tara George (chair). Carol Holmes. Ted Keeton (secretary). Katie Slack. Roger Cowen. Jean Slater. Ian Morton. Anne Small. The chair welcomed Dennis Needham.

Apologies

Ian and Rae Morton. Wendie Heading. John Winter. Samantha Twigg. Anna Marie James.

Minutes of Last meeting

The minutes were accepted as a true record.

Matters arising

Practice Security

It was reported that a buzzer and remote access system had been fitted and that the question of lighting was being further explored.

Action: Discharged.

Advanced bookings of appointments

The consideration of an automated reminder system was awaiting further consideration at management level. It was reported that there had been a total of 123 missed appointments in October.

Action: To next meeting.

Phlebotomy

No developments – to next meeting.

Provision of refreshments at vaccination clinics

It was reported by Christine Fletcher, in the absence of Samantha Twigg, that a total of £30.00 had been raised. Donations were sought at the clinics rather than a fixed price sale of cakes and beverages. Thanks were expressed to Samantha and Christine for their efforts.

Information display on sexual health

It was reported that this display had been prepared and mounted.

Practice News

Doctor George reported that a meeting of a consortium of surgeries is to be held in Chesterfield on 19th November to discuss the formulation of care plans. Group members were invited to attend.

Action: To next meeting.

It was reported that it was proposed that Doctor Wayman would hold a weekly acupuncture clinic, either one morning or one afternoon, patients to be referred by the practice team. Doctor Wayman is a fully qualified acupuncturist and it is hoped that this will enable the team to deal on site with patients previously referred to a pain clinic.

Doctor George reported on a facet of practice based commissioning; the question of reducing the admission to acute care of dependent patients. The appointment of a “care communicator” is being

considered to look at people 'at risk' in order to reduce admissions to hospital by reason of social factors.

Consideration is being given to the provision of a 'Community Matron' whose post will be shared with High Street surgery.

Doctor George informed the group that the practice prescribing nurse, Carol Green, has left and the practice is seeking a replacement.

She also reported that the Registrar, Doctor Aye, had now qualified and had left the practice.

Group constitution

It was agreed that the question of the Group constitution should occupy the whole of the agenda at the next meeting.

Any Other Business

Date of next meeting

Thursday 8th January 2009 at 7.30 p.m. Agenda items and apologies to Ted Keeton by 6th January, either by email ted@border-collies.demon.co.uk or by telephone 01246 590191.